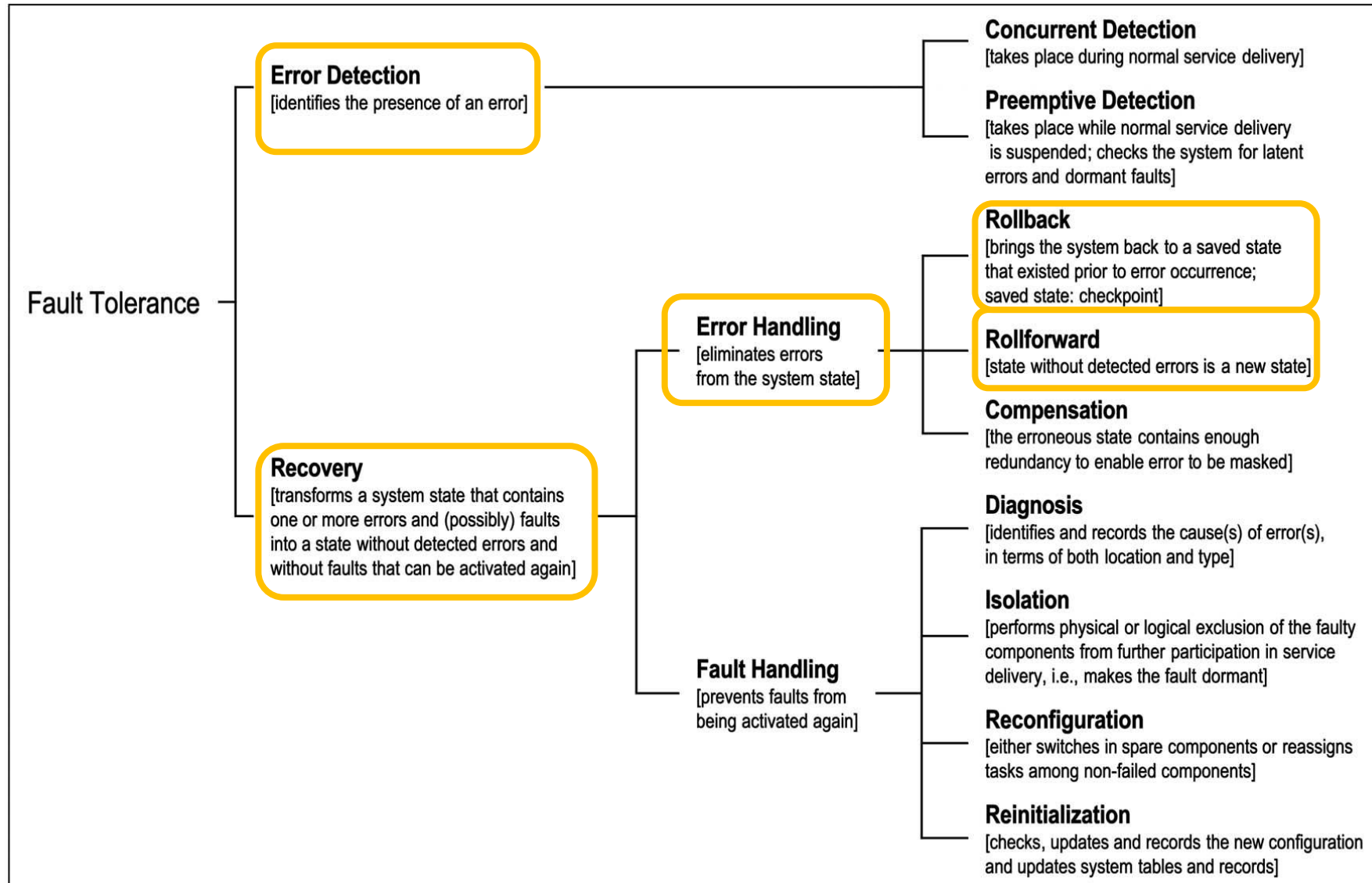


Organisation of fault tolerance



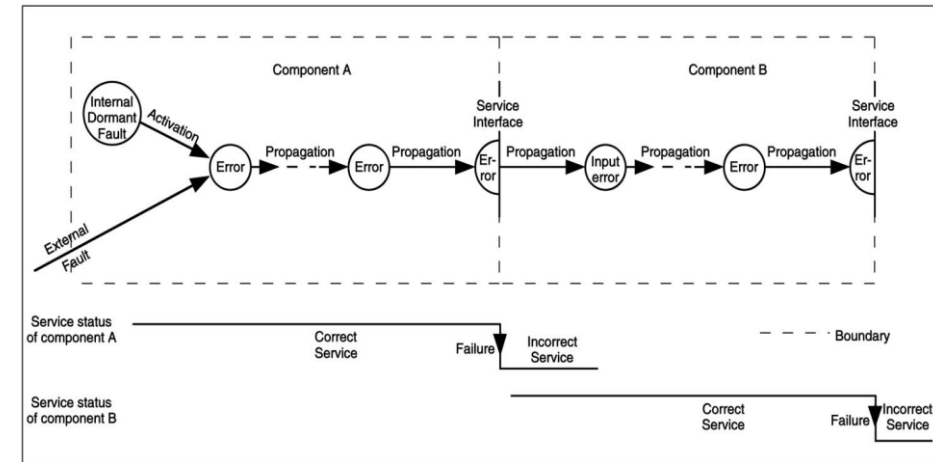
UNIVERSITÀ DI PISA



From [Avizienis et al., 2004]

A systems consists of a set of interactive components, the state of the system is the set of states of its components.

When the error reaches the boundary of the system, the system fails. The error remains internal to the entire system



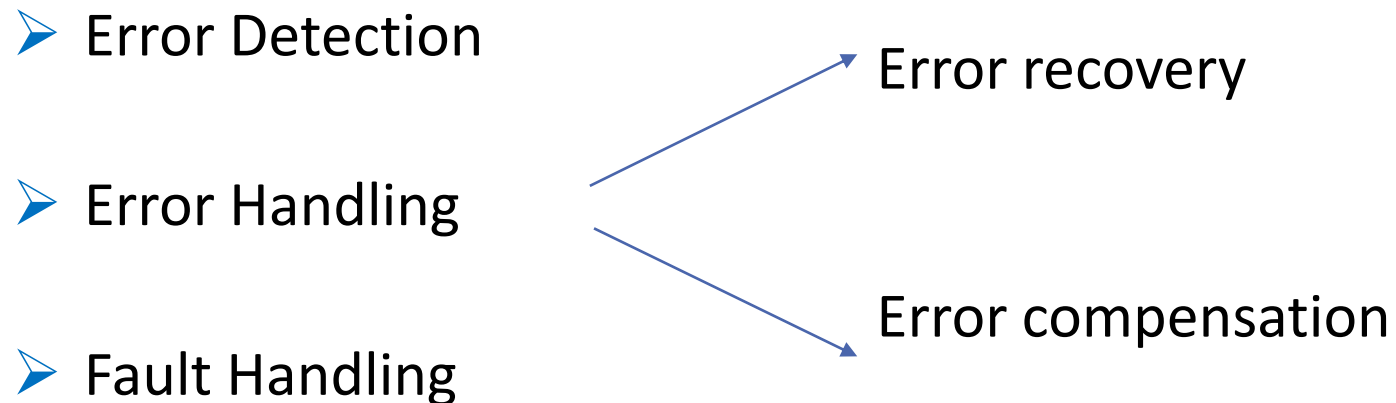
Error = part of the system state that may lead to a failure

Main issue:

- Identify all of the possible errors in a system
- Ensure that those states are never reached, or, if reached, every effort has been taken to reduce the effects
- Prevention of error propagation from affecting operations of non failed components

BASIC CONCEPT:
fault tolerance mechanisms detect errors (not faults)

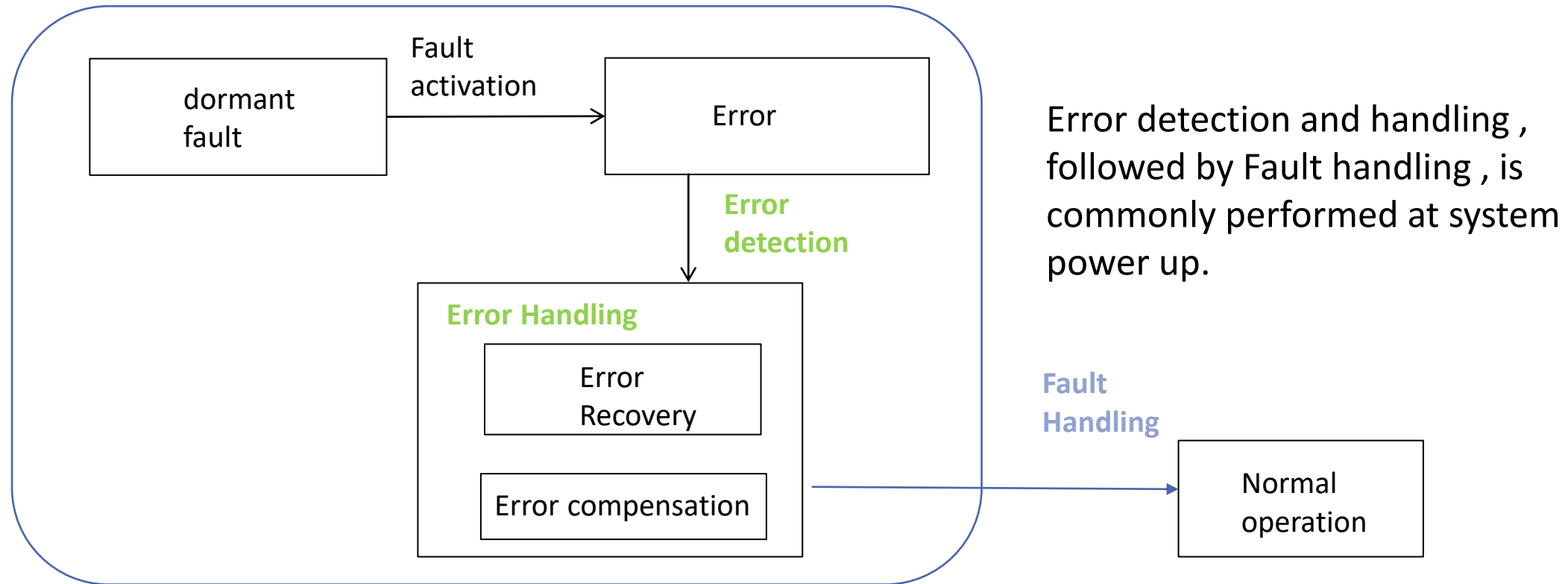
Phases of fault tolerance:



Error detection, error processing and fault treatment

An error is detected if its presence is indicated by an error message or a error signal

Errors that are present but not detected are latent errors

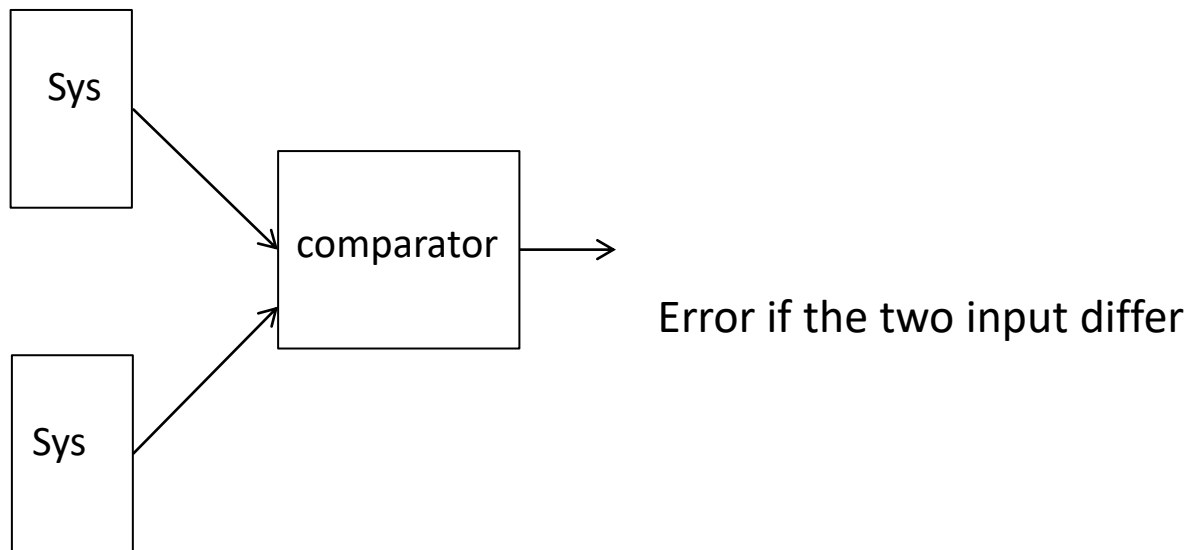


Error detection: Types of checks

- Replication Checks

Based on copies and comparison of the results two or more copies

- a mechanism that compares them and declares an error if differ
- the copies must be unlikely to be corrupted together in the same way



Error detection: Types of checks

- Reasonableness Checks (use known semantic properties of data)
 - Acceptable ranges of variables
 - Rate of changes
 - Acceptable transitions
 - Probable results
 -
- Run-time checks
 - error detection mechanism provided in hardware (divided by 0, overflow, underflow, ...)
 - can be used to detect design errors
- Specification checks (use the definition of “correct result”)
 - Examples
 - Specification: find the solution of an equation
 - Check: substitute results back into the original equation

Error detection: Types of checks



UNIVERSITÀ DI PISA

- **Reversal Checks** (inverse computation, use the output to compute the corresponding inputs)
assume the specified function of the system: $output = F(input)$
if the function has an inverse function $F'(F(x))=x$ we can compute $F'(output)$ and
verify that $F'(output) = input$
- **Structural checks** (use known properties of data structures)
lists, trees, queues can be inspected for a number of elements
(redundant data structure could be added, extra pointers, embedded counts, ...)
- **Timing checks: watchdog timers**
check deviations from the acceptable module behaviour
- **Codes** (use coding in the representation of information)
Parity code, Checksum, Hamming code,

Preventing error propagation:

- Minimum privilege
- System closure fault tolerance principle
no action is permissible unless explicitly authorized (mutual suspicion)
For example,
 - each component examines each request or data item from other components before using it
 - each software module checks legality and reasonableness of each request received

Modularization

- add error detection (and recovery) capability to modules
- Error confinement areas, with boundary at interfaces between modules

Clear hierarchy and connectivity of components

- used to analyse error propagation

Partitioning

- functional independent modules + control modules (that coordinate the execution)
- provide isolation between functionally independent modules
- error confinement

Temporal structuring of the activity between interacting components

atomic action:

activity in which the components interact with each other and there is no interaction with the rest of the system for the duration of the activity

provide a framework for error confinement and recovery
(if a failure is detected during an atomic action, only the participating components can be affected)

Effectiveness of error detection (measured by)



UNIVERSITÀ DI PISA

Coverage:

probability that an error is detected conditional on its occurrence

Latency:

time elapsing between the occurrence of an error and its detection
(a random variable)

how long errors remain undetected in the system

Damage Confinement:

error propagation path

the wider the propagation, the more likely that errors will spread outside the system

Forward recovery

transform the erroneous state in a new state from which the system can operate correctly

Backward recovery

bring the system back to a state prior to the error occurrence

- for example, recover from sw update by using the backup

Requires to assess the damage caused by the detected error or by errors propagated before detection

Usually ad hoc

Example of application:

real-time control systems, an occasional missed response to a sensor input is tolerable

The system can recover by skipping its response to the missed sensor input

Backward Error Recovery



UNIVERSITÀ DI PISA

Requires to store a previous correct state of the system

- Go backward to the saved state

A copy of the global state is called checkpoint.

State of a computation

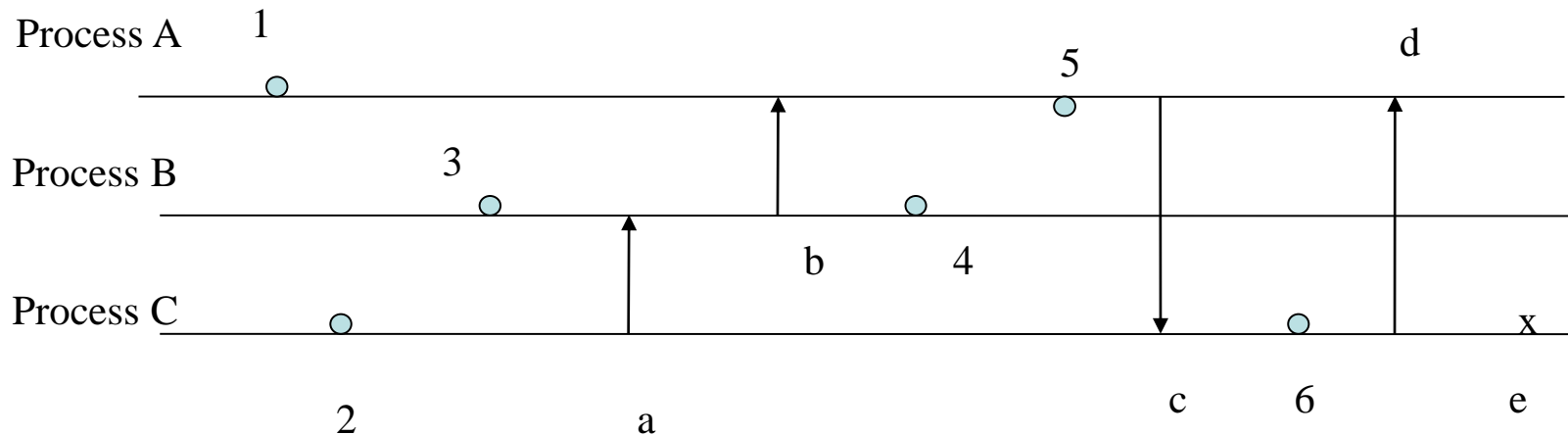
- Program visible variables
- Hidden variables (process descriptors, ...)
- “External state”:
files, outside words (for example alarm already given to the aircraft pilot, ...)

Backward Error Recovery



UNIVERSITÀ DI PISA

Consistency of checkpoint in distributed systems
snapshot algorithms: determine past, consistent, global states



● Checkpoint

x Error

→ Message passed

domino effect

Backward Error Recovery



UNIVERSITÀ DI PISA

Basic issues:

- Loss of computation time between the checkpointing and the rollback
- Loss of data received during that interval
- Checkpointing/rollback (resetting the system and process state to the state stored at the latest checkpoint) need mechanisms in run-time support
- Overhead of saving system state
(minimize the amount of state information that must be saved)

Class of faults for which checkpoint is useful:

- transient faults (disapper by themselves)
- used in massive parallel computing, to avoid to restart all things from the beginning
- continue the computation from the checkpoint, saving the state from time to time

Class of faults for which checkpoint is not useful:

- hardware fault; design faults
(the system redo the same things)

Error recovery: Exception handling

exceptions are signalled by the error detection mechanism

catch() clauses implement the appropriate error recovery

Three classes of exceptions

interface exceptions

(invalid service request, triggered by the self-protection mechanism, handled by the module that requested the service)

internal local exceptions

(an error in the internal operations of the module, triggered by the error detection mechanism of the module, handled by the module)

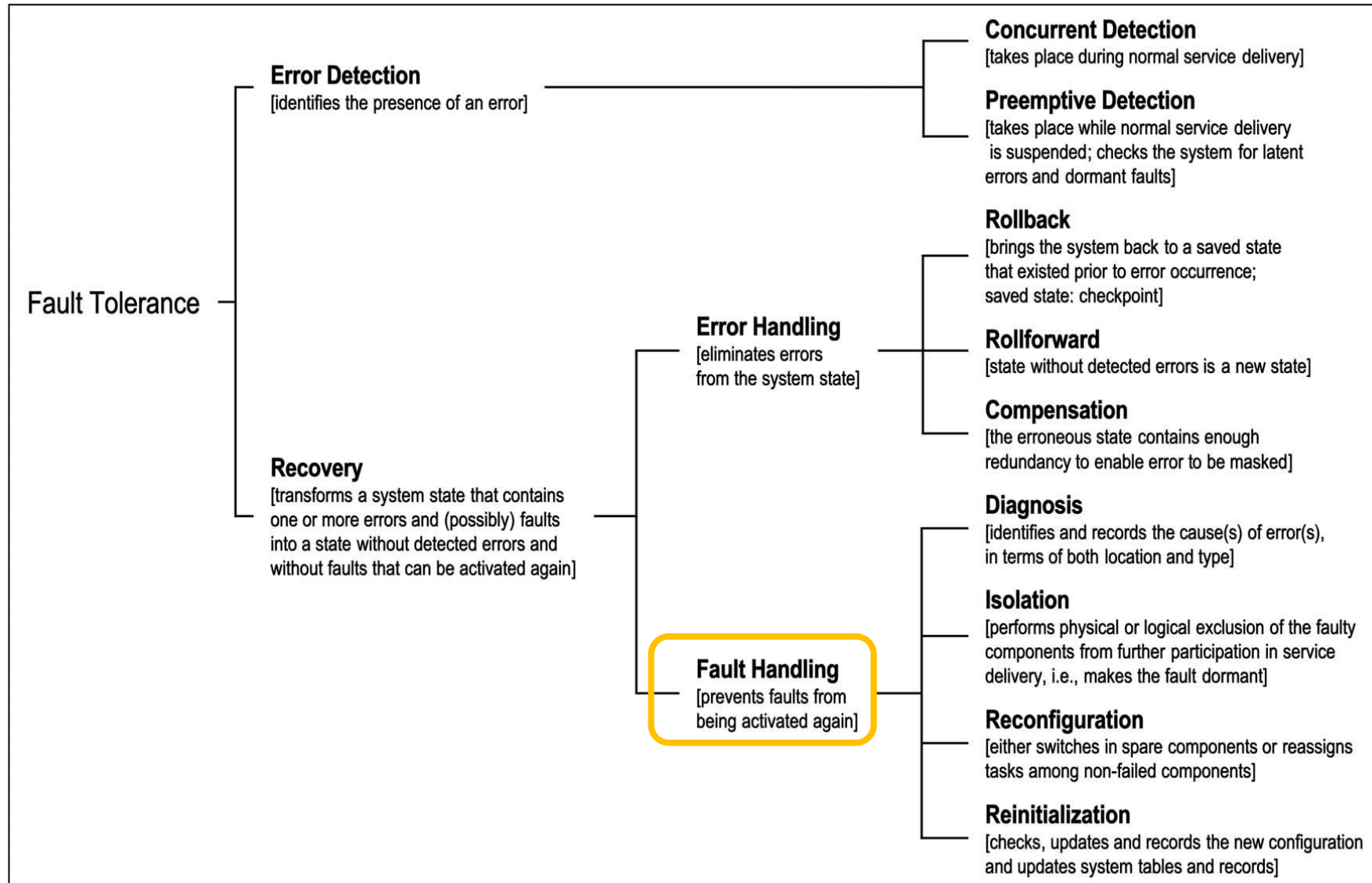
failure exceptions

(detected error, not handled by the fault processing mechanism. Tell the module requesting the service that the service had a failure)

Organisation of fault tolerance



UNIVERSITÀ DI PISA



From
[Avizienis
et al.,
2004]

Fault handling: prevents faults from being activated again

- Diagnosis
identify and records the **cause of errors** in terms of location and types
- Isolation
physical or logical exclusion of the faulty component
- Reconfiguration
switch to spare components / reassign tasks to non-failed components
- Reinitialization
update the new configuration and updates system tables and records

Identification of the **cause of errors** in terms of location

1. can the error detection mechanism identify the faulty component/task with sufficient precision?

- LOG and TRACES are important
- diagnostic checks
- ...

2. System level diagnosis:

A system is a set of modules:

- who tests whom is described by a testing graph
- checks are never 100% certain

What if diagnostic information / testing components are themselves damaged?

Suppose A tests B.

If B is faulty,

A has a certain probability (we hope close to 100%) of finding it.

But if A is faulty too,

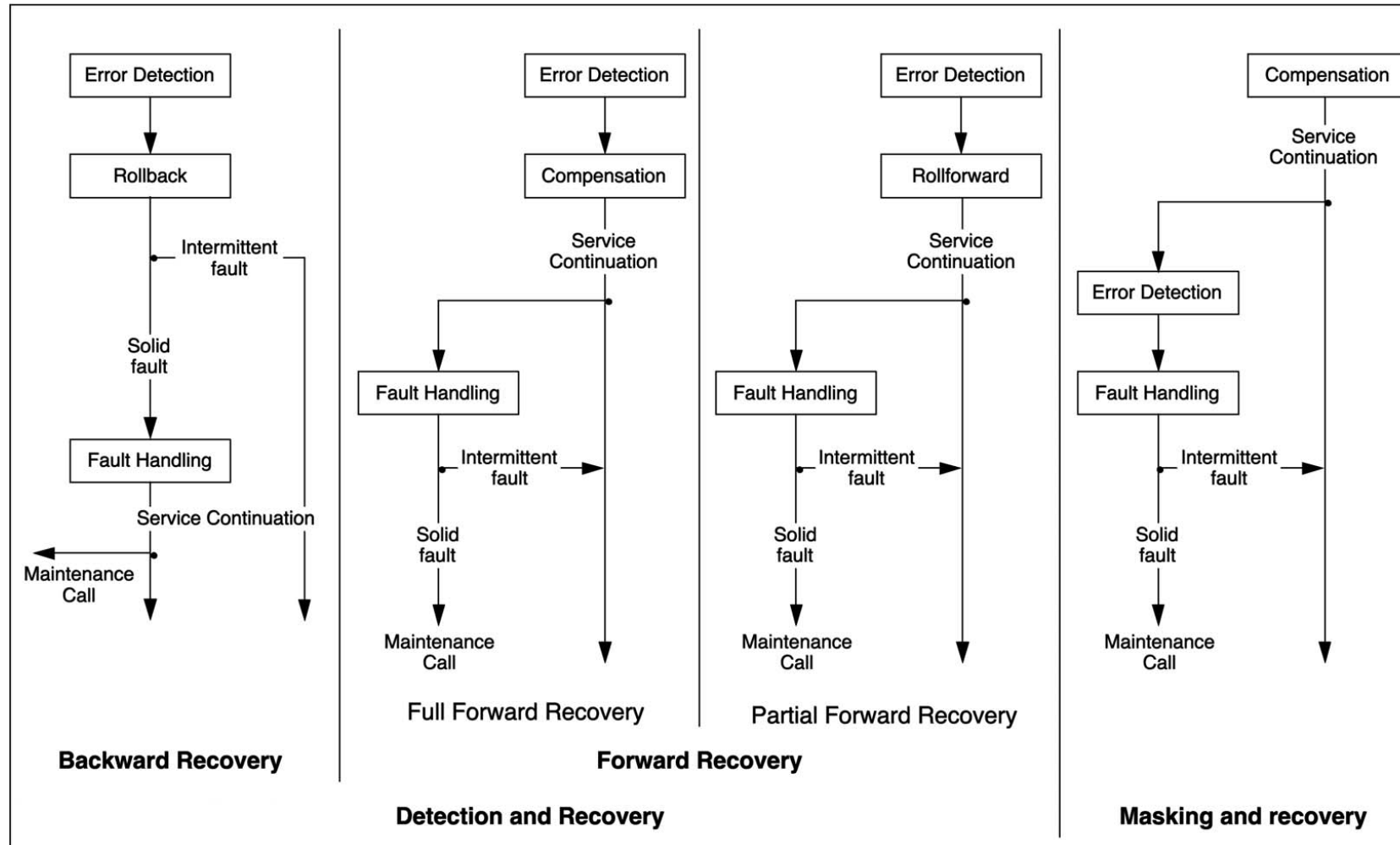
it might conclude B is OK; or says that C is faulty when it isn't

1. Faulty components could not be left in the system
 - faults can add up over time
2. Reconfigure faulty components out of the system
 - physical reconfiguration:
turn off power, disable from bus access, ..
 - logical reconfiguration:
don't talk, don't listen to it

3. Excluding faulty components will in the end exhaust available redundancy
 - insertion of spares
 - reinsertion of excluded component after thorough testing, possibly repair
4. Newly inserted components may require:
 - reallocation of software components
 - bringing the recreated components up to current state

System recovery = error handling + fault handling

Various strategies for implementing fault tolerance



From [Avizienis et al., 2004]

- The classes of faults that can actually be tolerated depend
- on the fault assumption and
 - on the independence of the redundancies with respect to the fault creation and activation

Observations

Fault tolerance relies on the independency of redundancies with respect to faults

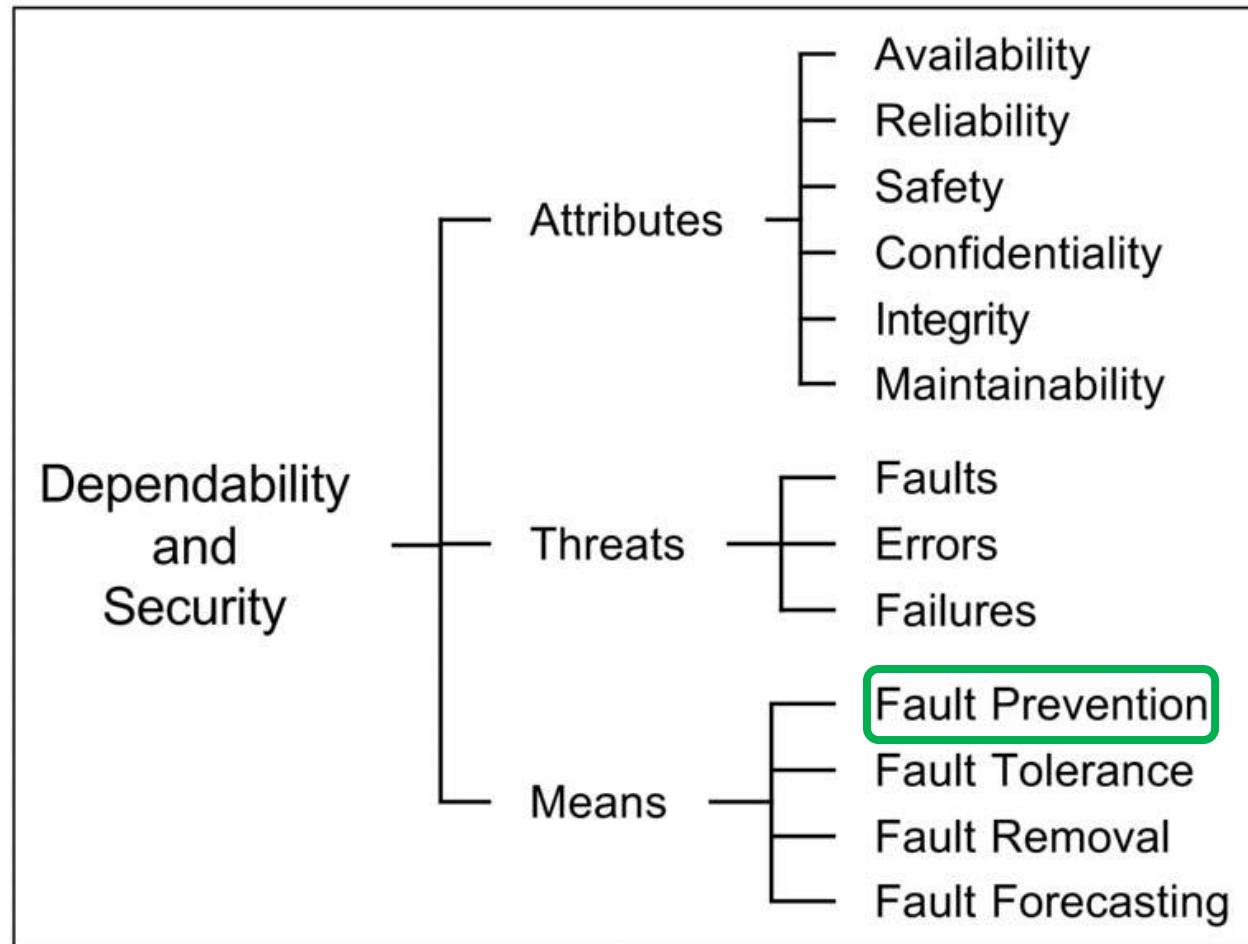
When tolerance to physical faults is foreseen, the channels may be identical, based on the assumption that hardware components fail **independently**

When tolerance to design faults is foreseen, channels have to provide identical service through separate designs and implementation (through **design diversity**)

Fault masking will conceal a possibly progressive and eventually fatal loss of protective redundancy.

Practical implementations of masking generally involve error detection (and possibly fault handling), leading to **masking** and **error detection and recovery**

Dependability tree



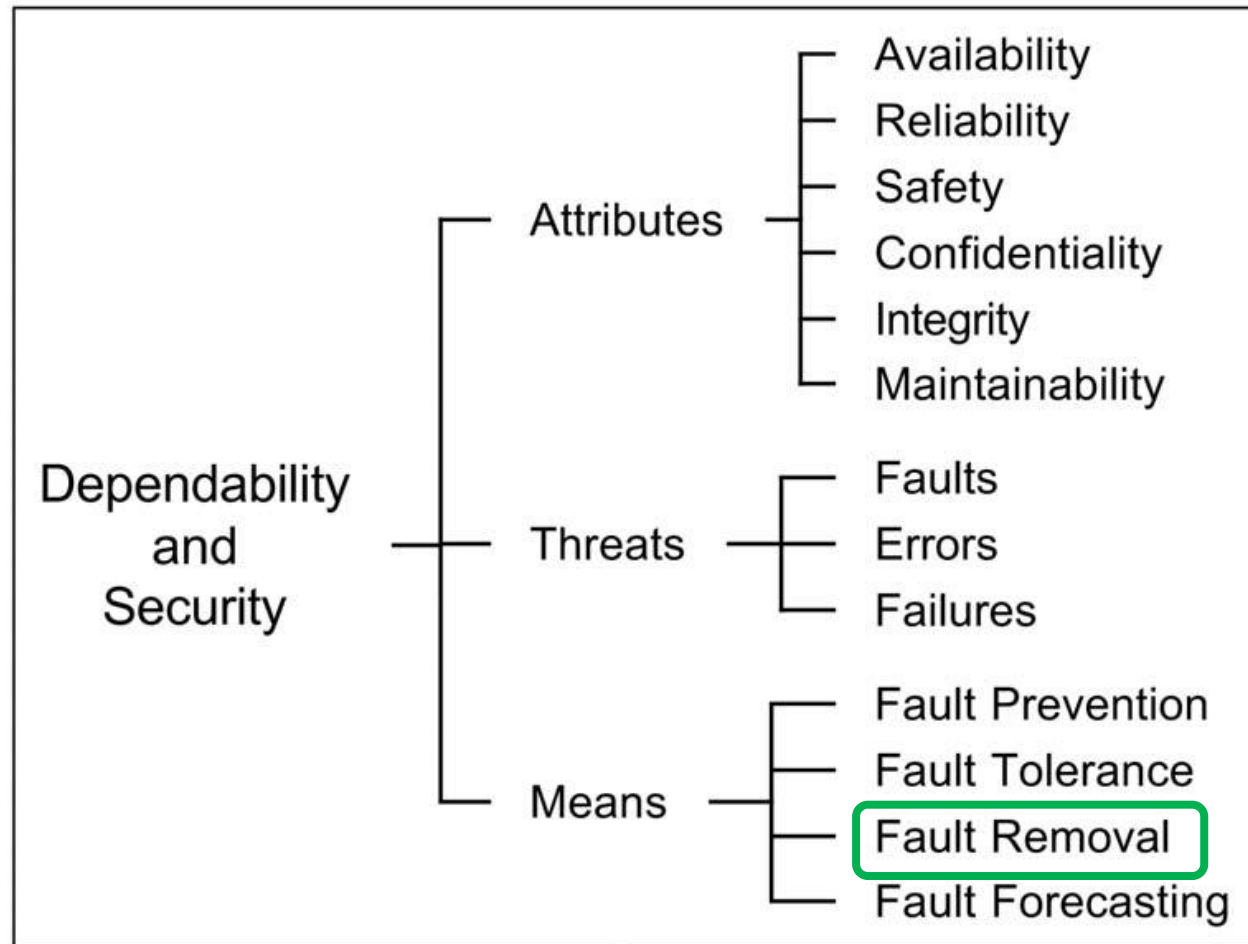
From [Avizienis et al., 2004]

Fault Prevention techniques

Related to general system engineering techniques

- Prevention of development faults both in software and hardware
rigorous development, formal methods, quality control methods, ...
- Improvement of development processes in order to reduce the
number of faults introduced
based on information of faults in the products and the elimination
of causes of faults, modifying the development process

Dependability tree



From [Avizienis et al., 2004]

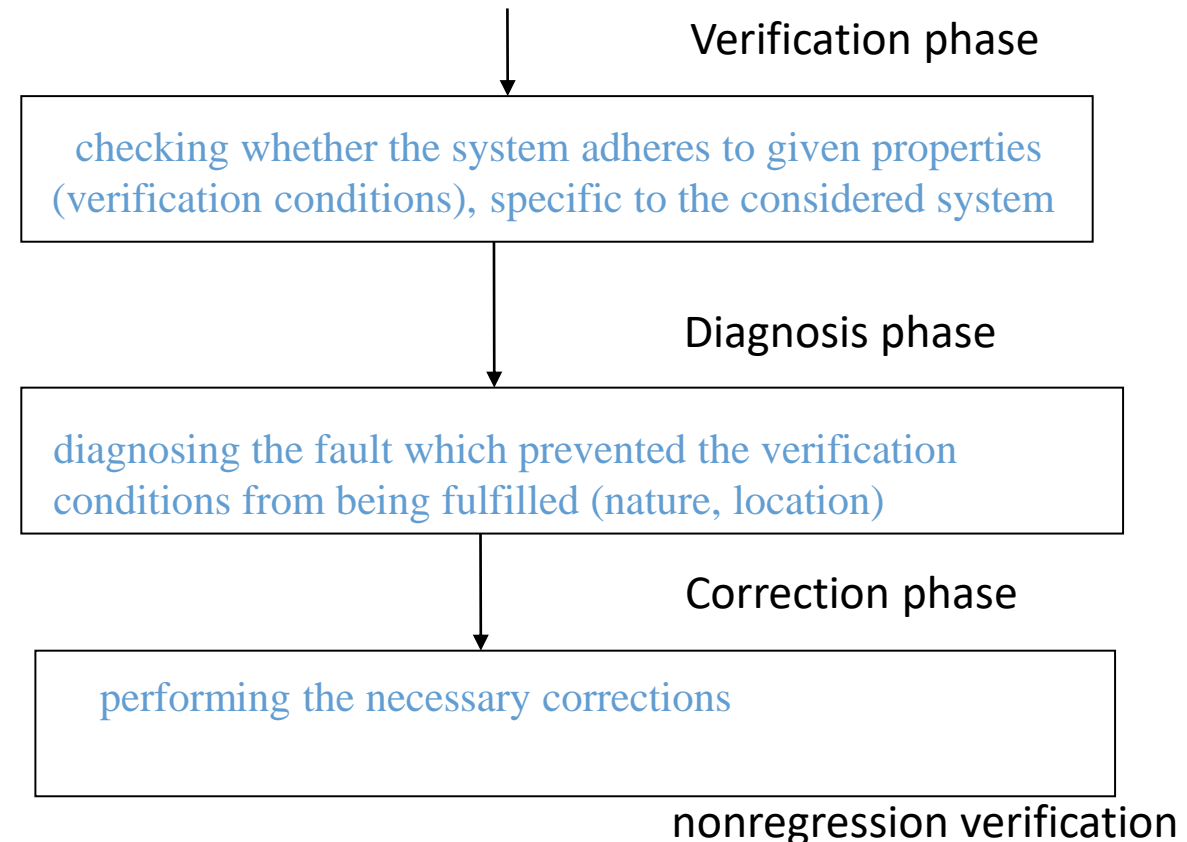
Fault Removal techniques

remove faults in such a way that they are no more activated

1. Fault removal during the development phase of the system

Consists of three phases.

Verification phase must be repeated to check that the fault removal had no undesired consequences (nonregression verification)



Verification techniques without actual execution

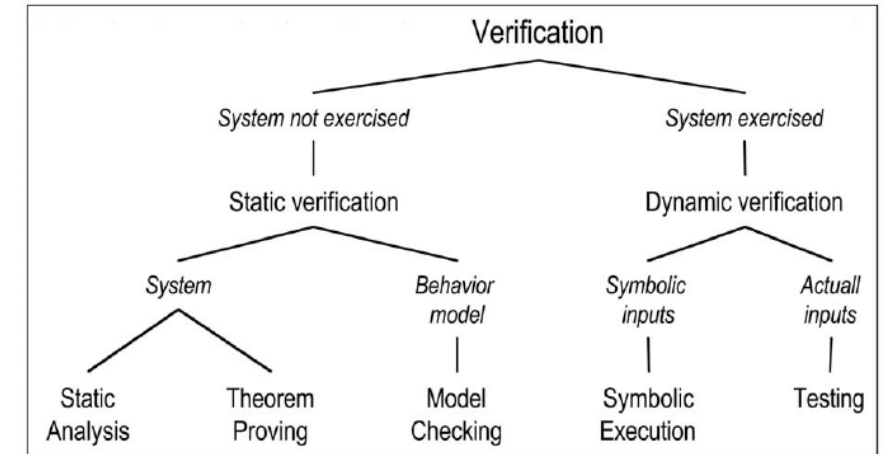
Static verification:

on the system itself: inspections, data flow analysis, theorem proving

on a model of the system behaviour: generally a state transition model (Petri nets, state automata, ...) leading to model checking

This verification techniques:

- applicable to the various forms of the system at the development: prototype, components, ...
- applicable to fault tolerance mechanisms
in this case faults and errors are parts of test patterns (fault injection)



2. During the use phase of the system by exercising it

Dynamic verification:

- symbolic input to the system: **symbolic execution**
- real data input to the system: **testing**
exhaustive testing with respect to all its possible inputs is impossible
(test selection criteria)

hw: outputs are determined by a golden unit

sw: the reference is the specification

Testing

Penetration testing: verify that the system cannot do more than what is specified (important also for security)

Designing a system in order to facilitate verification:

HW: design for verifiability

SW: design for testability

2. Fault removal during the use phase of the system

- by exercising it

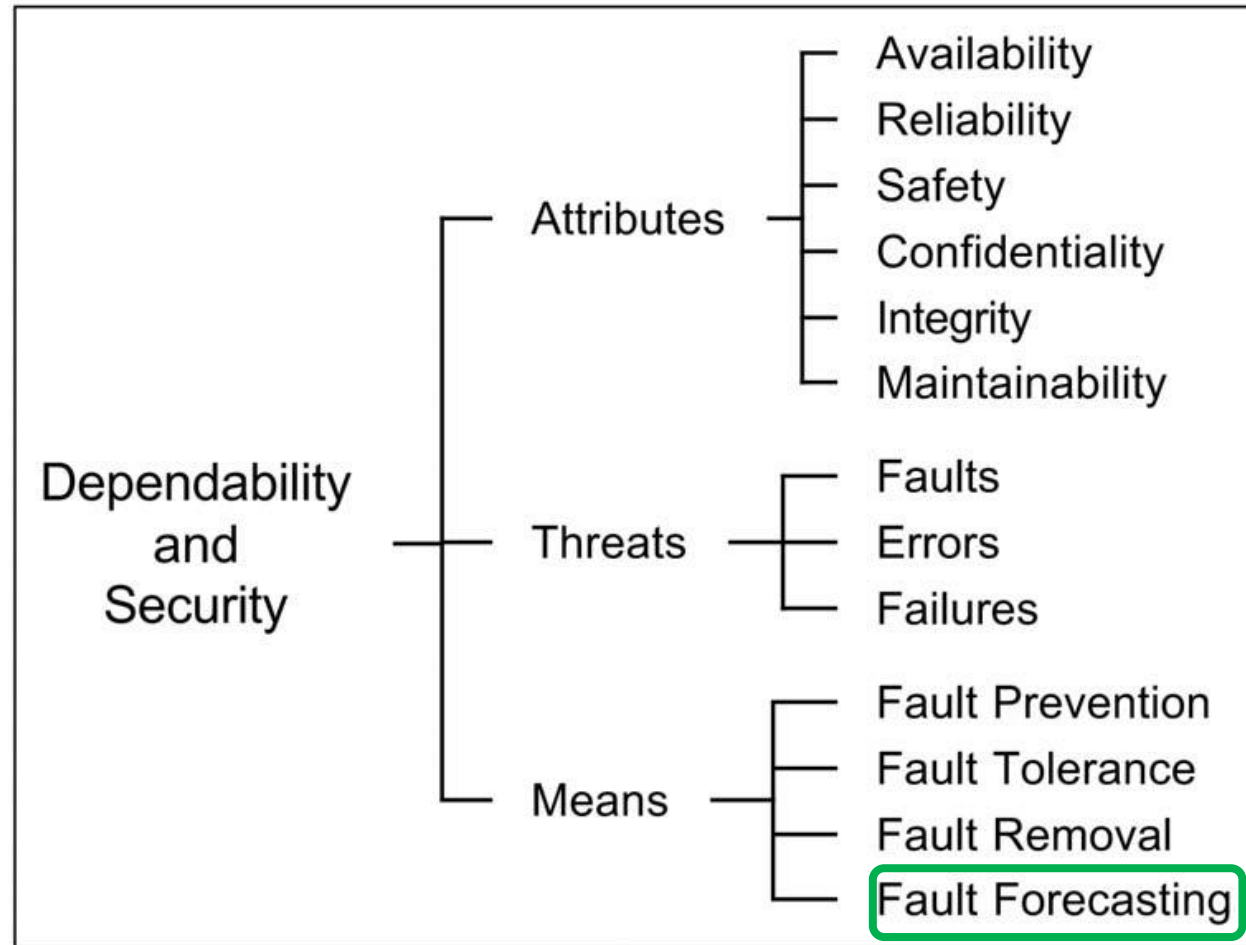


corrective maintenance
remove faults that have
produced errors and have
been reported

preventive maintenance
remove faults before they
cause errors during normal operation:
1) physical faults occurred
2) development faults that have
led to errors in similar systems

Systems can be maintainable on line (without interrupting the service delivery) or offline (during service outage)

Dependability tree



From [Avizienis et al., 2004]

Fault Forecasting techniques

by performing an evaluation of the system behaviour with respect to fault occurrence and activation

Objective: estimate the present number, the future incidence, and the consequences of faults.
Try to anticipate faults

Qualitative evaluation:

identify, classify, rank the failure modes or the event combination that would lead to system failure
e.g., Failure Mode and Effect Analysis

Quantitative evaluation (probabilistic):

estimate the measures of dependability attributes, Stochastic Petri nets, Markov chains

Fault removal and fault forecasting allow dependability and security analysis, aimed at reaching confidence in the ability to deliver a correct service

Fault prevention and fault tolerance allow dependability and security provision, aimed at providing the ability to deliver a correct service

Coverage: refers to the representativeness of the situations to which the system is subjected during its analysis compared to the actual situations that the system will be confronted during its operational life
e.g., coverage of a fault tolerance with respect to a class of faults

Presence in the specification of fault tolerant systems of a list of types and number of faults that are to be tolerated