

### Exercise 1

A round-robin scheduling algorithm serves a number of queues cyclically. The algorithm forms *rounds* as follows: it inspects a queue to see if it is *backlogged* or *empty*. If it is empty, it just skips it. If it is backlogged, it extracts one packet and moves on to the next queue. When  $n$  packets have been extracted, the algorithm completes the round.

Assume that there are infinitely many queues, and that each queue has a probability  $p$  of being backlogged and a probability  $1 - p$  of being empty when inspected. All queues are independent.

- 1) Compute the probability  $\pi_{j,n}$  that forming a round requires  $j$  queue inspections;
- 2) Compute the mean number of queue inspections that the algorithm has to inspect to complete a round;
- 3) Compute the variance of the number of queue inspections in a round and the CoV. Discuss what happens when  $n$  goes to infinity and justify your answer.

### Exercise 2

A firm has  $M$  trainees. Each trainee  $j$  can serve customers at their own speed, with a service rate  $\mu_j$ ,  $1 \leq j \leq M$ . The firm adopts the following policy: all trainees follow online courses while there are no customers on the premises. When a customer arrives, the manager selects *one trainee at random* (trainee  $j$  is chosen with probability  $\pi_j$ ), and allocates them to customer service. The selected trainee will serve *all customers*, until there are no more, and then will go back to following online courses. Customers arrive with exponential interarrival times, at a rate  $\lambda$ .

- 1) Model the above system as a queueing system and draw the CTMC (you can draw the diagram with  $M = 2$  for simplicity, and then discuss the generalization).
- 2) Compute the stability condition and the SS probabilities. Check the result in the limit cases i)  $M = 1$ , and ii)  $M$  identical trainees.
- 3) Assume that  $\pi_j = 1 - \lambda/\mu_j$ ,  $1 \leq j \leq M$ . Compute the mean number of customers. Provide a physical interpretation for the result.
- 4) Compute the CDF of the response time of a customer.

**Exercise 1 – Solution**

1) The probability that the algorithm finds the  $n$ -th packet at the  $j$ -th inspection is the probability that it finds  $n - 1$  in  $j - 1$  inspections (whatever the order), and one at the  $j$ -th. This is:

$$\pi_{j,n} = \left[ \binom{j-1}{n-1} \cdot (1-p)^{(j-1)-(n-1)} \cdot p^{n-1} \right] \cdot p = \binom{j-1}{n-1} \cdot (1-p)^{j-n} \cdot p^n$$

Where  $p$  is the success probability on the single trial, and  $j \geq n$ . With a little algebra, one gets:

$$\pi_{j,n} = \frac{n}{j} \cdot \binom{j}{n} \cdot (1-p)^{j-n} \cdot p^n$$

2) Call  $J$  the RV counting the number of inspections in a round. The direct method to compute the mean value is:

$$E[J] = \sum_{j=n}^{+\infty} j \cdot \pi_{j,n} = \sum_{j=n}^{+\infty} \left[ n \cdot \binom{j}{n} \cdot (1-p)^{j-n} \cdot p^n \right]$$

The above sum may be tricky to solve. A quicker way to solve it is to observe that  $J$  is the sum of  $n$  IID geometric RVs, each one measuring the number of *trials* required to obtain the first success (hence having a support starting from 1). For such a variable, call it  $T$ , we have  $p(i) = (1-p)^{i-1} \cdot p$ . Therefore, we can compute its PGF as

$$G(z) = \sum_{i=1}^{+\infty} (1-p)^{i-1} \cdot p \cdot z^i = \frac{z \cdot p}{1-z+z \cdot p}$$

Hence we have:

$$E[T] = G'(1) = \frac{p \cdot (1-z+z \cdot p) - zp \cdot (-1+p)}{(1-z+z \cdot p)^2} \Bigg|_{z=1} = \frac{p}{(1-z+z \cdot p)^2} \Bigg|_{z=1} = \frac{1}{p}$$

For the above reason, the required mean value is  $E[J] = n \cdot E[T] = \frac{n}{p}$ .

3) Once the PGF has been computed, one may compute

$$\text{Var}(J) = n \cdot \text{Var}(T) = n \cdot [G''(1) + G'(1) - G'(1)^2]$$

because of independence. The only missing term in the above computation is  $G''(1)$ , which is:

$$G''(1) = \frac{-p \cdot [2z(p-1)^2 + 2(p-1)]}{(1-z+z \cdot p)^4} \Bigg|_{z=1} = \frac{2(1-p)}{p^2} = \frac{2}{p^2} - \frac{2}{p}$$

Hence:

$$\text{Var}(T) = \frac{2}{p^2} - \frac{2}{p} + \frac{1}{p} - \frac{1}{p^2} = \frac{1-p}{p^2}$$

And  $\text{Var}(J) = n \cdot \frac{1-p}{p^2}$ .

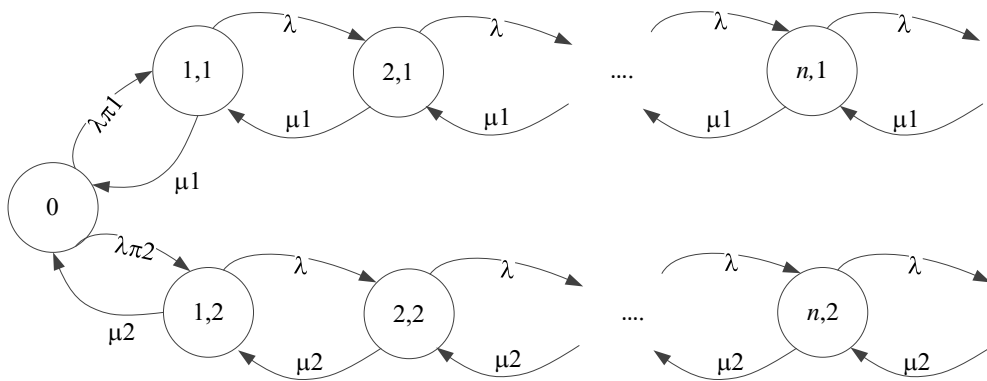
From the above, we obtain:

$$CoV(J) = \frac{std(J)}{E[J]} = \sqrt{n \cdot \frac{1-p}{p^2}} / \frac{n}{p} = \sqrt{\frac{1-p}{n}}$$

The CoV goes to zero when  $n$  increases. Since  $J$  is a sum of IID RVs, this is a consequence of the CLT.

**Exercise 2 – Solution**

1) We represent the state of the system with a couple  $(n, j)$ , where  $n$  is the number of customers and  $j$  is the number of the selected trainee. The CTMC diagram (for the case  $M = 2$ ) is the following. The generalization is straightforward ( $M$  horizontal branches going to infinity, each one branching out of state 0 with a rate  $\lambda \cdot \pi_j$ , where service rates are  $\mu_j$  and arrival rates are  $\lambda$ ).



2) Using local equilibrium equations, one can write:

$$p_{n,j} = \left(\frac{\lambda}{\mu_j}\right)^n \cdot \pi_j \cdot p_0 = \rho_j^n \cdot \pi_j \cdot p_0, \quad n > 0, 1 \leq j \leq M$$

From which we get that the stability condition is clearly  $\lambda < \min_j(\mu_j)$ . Moreover, the following can be written:

$$p_0 \cdot \left[ 1 + \sum_{j=1}^M \pi_j \cdot \sum_{n=1}^{+\infty} \rho_j^n \right] = 1$$

Since  $\sum_{j=1}^M \pi_j = 1$ , under the stability condition the previous expression yields:

$$p_0 = \frac{1}{\sum_{j=1}^M \frac{\pi_j}{1 - \rho_j}}$$

$$p_{n,j} = \rho_j^n \cdot \pi_j \cdot \frac{1}{\sum_{j=1}^M \frac{\pi_j}{1 - \rho_j}}, \quad n > 0, 1 \leq j \leq M$$

If  $M = 1$  we obtain the same SS probabilities as an M/M/1 system's. The same occurs if the trainees are identical, in which case it is  $\rho_j = \rho$ , and we get  $p_n = \sum_{j=1}^M p_{n,j} = (1 - \rho) \cdot \rho^n$ .

3) When  $\pi_j = 1 - \lambda/\mu_j$ , it is  $\pi_j/(1 - \rho_j) = 1$ , the sum at the denominator becomes  $M$ , and we get  $p_{n,j} = \rho_j^n \cdot \pi_j/M$ . In this case we get:

$$\begin{aligned} E[N] &= \sum_{j=1}^M \sum_{n=0}^{+\infty} n \cdot p_{n,j} = \frac{1}{M} \cdot \sum_{j=1}^M \pi_j \sum_{n=0}^{+\infty} n \cdot \rho_j^n \\ &= \frac{1}{M} \cdot \sum_{j=1}^M \pi_j \frac{\rho_j}{(1 - \rho_j)^2} \\ &= \frac{1}{M} \cdot \sum_{j=1}^M \frac{\rho_j}{1 - \rho_j} \end{aligned}$$

The above result is the average of the Kleinrock functions of M/M/1 systems each having a particular trainee as a server.

4) The PDF of the response time  $R$  can be computed using total probability. When the system is in state  $(n, j)$ , the response time is an  $(n + 1)$ -stage Erlang with a rate  $\mu_j$ .

$$f_R(t) = \sum_{j=1}^M \sum_{n=0}^{+\infty} f_{E_{n+1,j}}(t) \cdot r_{n,j}$$

Where  $r_{n,j} = p_{n,j}$  and  $f_{E_{n+1,j}}(t) = \mu_j e^{-\mu_j t} \cdot \frac{(\mu_j t)^n}{n!}$ . After a few straightforward manipulations, one gets:

$$f_R(t) = \frac{1}{M} \cdot \sum_{j=1}^M \frac{1}{E[R_j]} e^{-\frac{t}{E[R_j]}}$$

Where  $E[R_j] = 1/(\mu_j - \lambda)$ . The above is the average of the PDFs of individual M/M/1 systems, each one having a service rate  $\mu_j$ . The CDF is therefore

$$F_R(t) = \frac{1}{M} \cdot \sum_{j=1}^M \left( 1 - e^{-\frac{t}{E[R_j]}} \right)$$